

Patient Rights and Responsibilities

You have the right to:

- Be treated in a dignified and respectful manner and to receive reasonable responses to reasonable requests for service.
- To effective communication that provides information in a manner you understand, in your preferred language with provisions of interpreting or translation services, at no cost, and in a manner that meets your needs in the event of vision, speech, hearing, or cognitive impairments. Information should be provided in easy to understand terms that will allow you to formulate informed consent.
- Respect for your cultural and personal values, beliefs, and preferences.
- Personal privacy, privacy of your health information, and to receive a notice of the facilities privacy practices.
- Pain management.
- Accommodation for your religious and other spiritual services.
- To access, request, amendment to, and obtain information on disclosures of your health information in accordance with law and regulation within a reasonable time frame.
- To have a family member, friend, or other support individual to be present with you during your appointment, unless that person's presence infringes on others' rights, safety, or is medically contraindicated.
- Care or services provided without discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression.
- Participate in decisions about your care, including developing your treatment plan, discharge planning, and having your family and personal physician promptly notified of your admission.
- Select providers of goods and services to be received after discharge.
- Refuse care, treatment, or services in accordance with law and regulation and to leave the facility against the advice of the physician.
- Have a surrogate decision-maker participate in care, treatment, and services decisions when you are unable to make your own decisions.
- Receive information about the outcomes of your care, treatment, and services, including unanticipated outcomes.
- Give or withhold informed consent when making decisions about your care, treatment, and services.
- Receive information about benefits, risks, side effects to proposed care, treatment, and services; the likelihood of achieving your goals and any potential problems that might occur during recuperation from proposed care, treatment, and service and any reasonable alternatives to the care treatment and services proposed.
- Give or withhold informed consent to recordings, filming, or obtaining images of you for any purpose other than your care.
- Participate in or refuse to participate in research, investigation, or clinical trials without jeopardizing, your access to care and services unrelated to the research.
- Know the names of the practitioner who has primary responsibility for your care, treatment, or services and the names of other practitioners providing your care.
- Formulate advance directives concerning care to be received at end-of-life and to have those advance directives honored to the extent of the facility's ability to do so in accordance with law and regulation. You also have the right to review or revise any advance directives.
- Be free from neglect, exploitation; and verbal, mental, physical, and sexual abuse.